

## **Privacy Policy – UAE Standard**

Last Updated: 2025

This Privacy Policy explains how PJS Trading LLC, operating as PJS Collections, collects, uses, and protects your information when you visit our website.

### **1. Information We Collect:**

- Personal Information: Name, email, phone number, address.
- Payment Information: Processed through secure gateways; we do not store card details.
- Order Information: Preferences, purchase history, transactions.
- Technical Information: IP address, browser type, device info.

### **2. How We Use Your Information:**

Order processing, communication, site improvement, personalization, fraud prevention, and legal compliance.

### **3. Sharing Your Information:**

Shared only with logistics partners, payment processors, IT providers, or authorities if required.

### **4. Cookies:**

Used to improve performance and personalize browsing.

### **5. Security:**

We implement strong security measures, although no online system is 100% secure.

6. Your Rights (UAE):

Access, correction, deletion, or withdraw marketing consent.

7. Data Retention:

Stored only as long as required for service or legal obligations.

8. Updates:

Posted on this page with a revised date.

9. Contact:

PJS Trading LLC – Dubai, UAE

+971 56 286 1000

+971 54 754 1000

[pjstradingllc@gmail.com](mailto:pjstradingllc@gmail.com)

## Terms & Conditions

By using our website, you agree to comply with all terms and conditions outlined below.

### 1. Use of Website:

You must use the site legally and responsibly.

### 2. Product Information:

We strive for accuracy, but colors or details may slightly vary.

### 3. Orders:

We reserve the right to accept or decline orders.

### 4. Pricing:

Prices may change without prior notice.

### 5. Intellectual Property:

All images, logos, and content belong to PJS Trading LLC.

### 6. Limitation of Liability:

We are not responsible for delays, losses, or damages beyond our control.

## **Return & Refund Policy**

We want you to shop with confidence.

### **1. Eligibility:**

Returns accepted within 7 days of delivery for unused, undamaged items with original packaging.

### **2. Non-returnable Items:**

Used items, earrings, nosepin (hygiene), and personalized products.

### **3. Refunds:**

Processed after inspection. Shipping fees are non-refundable.

### **4. Exchanges:**

Available if stock permits.

### **5. Process:**

Contact us via WhatsApp or email with order details.

## **Shipping & Delivery Policy**

We deliver across the UAE.

### **1. Delivery Time:**

1–3 working days within UAE.

### **2. Shipping Fees:**

Displayed during checkout.

### **3. Delays:**

May occur due to logistics, weather, or public holidays.

### **4. Order Tracking:**

Customers receive tracking or delivery updates.

### **5. Incorrect Address:**

Customer is responsible for providing accurate delivery details.